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The information provided in this User Manual is believed to be accurate. It is the user's responsibility to confirm the technical aspects and the suitability of the technology for any particular application.

For an overview of the QX-102 Capsule technology, please view the Instruction CD supplied with the product.

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Safety

Cautions

a. Correct sealing of the capsule is essential for its proper functioning. Capsule sealing is achieved when the wings of the liquid dish and the sealing stub are aligned.

b. The QX-102 sealing stub includes a rubber seal. If the rubber seal accidentally detaches from the sealing stub, it should be re-positioned with the flat surface away from the liquid dish.

c. Use powder free gloves to maintain cleaness and sterility of the QX-102 capsules. Powdered gloves should be avoided.

d. To prevent rupture, avoid touching the capsule membrane at all stages. Do not place the liquid dish or the capsule with the capsule membrane facing down, except in the multi-well plate.
Technical Data

QX-102 Capsules

Storage
Should be stored in a dry, dark environment at room temperature.

Shelf Life
18 months from specified production date.

Application
The capsules are intended for single use and are not reusable. The products are intended for research purposes only. Suitable for liquid samples and particles that can be adhered to the capsule membrane (including cultured cells and micro-organisms). Not suitable for large thick samples (such as tissues, plants); for these samples inquire about other capsule types at tech@quantomix.com.

Dimensions
Liquid dish - diameter 3 mm, working volume 15 µl
Sealed capsule - see Figure 1 (Dimensions in mm).

Operation Temperature
4° to 40°C

Centrifugation
Can be centrifuged at up to 2,500g

Material Compatibility
For compatibility of reagents with the QX-102 Capsule materials, see Table 1 below. For other materials or specific concentrations, please contact QuantomiX representatives at tech@quantomix.com. For materials not compatible with QX-102 capsule, inquire about other capsule types. Reagents containing DMSO should not be used during SEM imaging (DMSO can be present in the sample preparation process).

Table 1: QX-102 Capsule Material Compatibility

<table>
<thead>
<tr>
<th>Reagent</th>
<th>Compatible</th>
<th>NOT Compatible</th>
</tr>
</thead>
<tbody>
<tr>
<td>Acetone</td>
<td></td>
<td>x</td>
</tr>
<tr>
<td>Ethanol</td>
<td>x</td>
<td></td>
</tr>
<tr>
<td>Ethyl acetate</td>
<td></td>
<td>x</td>
</tr>
<tr>
<td>DMSO</td>
<td></td>
<td>x</td>
</tr>
<tr>
<td>2% Glutaraldehyde</td>
<td>x</td>
<td></td>
</tr>
<tr>
<td>Isopropanol</td>
<td></td>
<td>x</td>
</tr>
<tr>
<td>Methanol</td>
<td></td>
<td>x</td>
</tr>
<tr>
<td>4% Paraformaldehyde</td>
<td></td>
<td>x</td>
</tr>
<tr>
<td>1% Tannic acid</td>
<td></td>
<td>x</td>
</tr>
<tr>
<td>0.5% Triton® X-100</td>
<td></td>
<td>x</td>
</tr>
<tr>
<td>0.5% Tween® 20</td>
<td></td>
<td>x</td>
</tr>
<tr>
<td>Toluene</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Xylene</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Sterility
Gamma-sterilized.
Opening of the packaging should be done in a sterile environment (laminar flow). Opened packages should be stored under sterile conditions.
Chapter 1: Introduction

Manual Scope and Contents

This manual provides a detailed description of the components required for using the QX-102 capsule and guidelines for applying samples and imaging.

Specific protocols for preparing the samples are provided in the QX-102 Applications Manual. For the latest applications protocols see our website: www.quantomix.com.

The User Manual consists of the following chapters and appendices:

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<thead>
<tr>
<th>Chapter/Appendix</th>
<th>Heading</th>
<th>Provides</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Introduction</td>
<td>The manual scope and contents, and a detailed description of QX-102 capsules and accessories.</td>
</tr>
<tr>
<td>2</td>
<td>Using the QX-102 Capsules</td>
<td>The general procedures for handling QX-102 capsules and preparing samples for imaging.</td>
</tr>
<tr>
<td>3</td>
<td>Imaging</td>
<td>Guidelines for effective SEM-imaging using the QX capsules.</td>
</tr>
<tr>
<td>A</td>
<td>Glossary</td>
<td>The terms and abbreviations of the User Manual.</td>
</tr>
<tr>
<td>B</td>
<td>Troubleshooting</td>
<td>Tips for problem solving.</td>
</tr>
<tr>
<td>C</td>
<td>Ordering information</td>
<td>Contact information for the purchase of the QX capsules.</td>
</tr>
<tr>
<td></td>
<td>Legal Notices</td>
<td>Product Warranty, Liability and License for Use</td>
</tr>
</tbody>
</table>
The WETSEM™ technology is a proprietary technology developed by QuantomiX Ltd., which enables direct imaging of fully hydrated samples in scanning electron microscopes. The patented technology is based on a thin, electron-transparent membrane, which seals the sample from the vacuum in the microscope chamber. No coating or embedding of the sample are required, enabling electron microscopy imaging with easy sample preparation comparable to light microscopy.

The QX-102 capsules can be used for imaging various wet materials and biological samples, including liquid samples (foods, cosmetics, oils, paints, drugs, etc.), particles in solutions, adherent and non-adherent cultured cells and microorganisms. The samples can be visualized either directly or by following the appropriate contrast enhancement staining or labeling procedures, for which protocols are provided in the QX-102 Applications Manual.

The QuantomiX components required for using the technology are:

- QX-102 capsules
- MP-10 multi-well plate
- MA-4 multi-well aspirator
- Calibration Capsule
- QX Imaging Buffer

The QX-102 capsule shown in Figure 2 is a sterile single use specimen enclosure consisting of a liquid dish and a sealing stub.

The liquid dish is the base of the capsule, which is designed as a cell culture dish, for the growth of adherent cells, attachment of non-adherent cells and convenient deposition of other liquid samples.

The sealing stub should be engaged in order to seal the capsule using a two-step closure action:

- Turning to the first click attaches the sealing stub loosely to the liquid dish
- Turning to the second click closes it tightly and seals the capsule

Figure 2: QX-102 Capsule Parts

1. Sealing stub (includes a rubber seal)
2. Liquid dish (includes a membrane with supporting grid)
Cautions

a. Correct sealing of the capsule is essential for its proper functioning. Capsule sealing is achieved when the wings of the liquid dish and the sealing stub are aligned.
b. The QX-102 sealing stub includes a rubber seal. If the rubber seal accidentally detaches from the sealing stub, it should be re-positioned with the flat surface away from the liquid dish as shown in Figure 3.
c. Do not use sharp objects, such as sharp-ended forceps, to hold the rubber seal, in order to prevent damage to the sealing.
d. The QX-102 Capsules are intended for single use, and are not reusable.

Figure 3: Correct positioning of the Rubber Seal

MP-10 Multi-well Plate

The MP-10 multi-well plate is a sterile disposable plastic holder for the capsules, designed to enable parallel handling of several QX-102 capsules. It serves as a well plate for holding the capsules during various manipulations, for culturing cells in QX-102 capsules and for inspection in an inverted light microscope.

The troughs along the sides of the multi-well plate serve as water reservoirs for maintaining the humidity of the samples during incubations. Sockets beside the reservoirs are designed for fitting a multi-well aspirator into place.

Note

The MP-10 multi-well plate is not compatible with autoclave sterilization.

Figure 4: MP-10 Multi-well Plate
**MA-4 Multi-well Aspirator**

The MA-4 multi-well aspirator system is designed to safely aspirate liquids from the QX-102 capsules, and is required for applications that need liquid exchange in capsules. Other means of aspirating liquids from the liquid dish should be avoided as they may lead to capsule membrane rupture. The multi-well aspirator drains liquids simultaneously from up to four capsules placed in a row in the MP-10 multi-well plate. The “legs” on both ends of the multi-well aspirator fit into the sockets of the MP-10 multi-well plate. Inserting the legs into the sockets will place the four suction pins of the multi-well aspirator into the liquid dishes of the capsules placed in a row in a multi-well plate.

Please note that a small volume of liquid will always be left in the liquid dish. The MA-4 multi-well aspirator is designed to leave between 2 µl to 4 µl of liquid in the dish after aspiration to prevent sample drying.

A vacuum control valve serves for adjusting the aspiration rate (see Figure 5). Slow suction is recommended to prevent dislocation of loosely attached cells.

For detailed instructions, refer to the MA-4 User Guide accompanying the product.

**Calibration Capsule**

The Calibration Capsule (cat no.RT-56) is a QX capsule designed for finding the optimal imaging conditions for wet samples with WETSEM™ technology.

*Note*

We strongly recommend new users to initially use the Calibration Capsule to find the optimal working conditions in the SEM.

Imaging of wet sample with QX-102 Capsule in a SEM differs from standard SEM-imaging in some aspects. The factors that affect imaging vary among applications and differ from one SEM model to another. The Calibration Capsule contains nanoparticles (40 and 500 nm in size) stably attached to the capsule membrane. The particles are easily imaged in a SEM and provide a convenient means to calibrate the parameters for optimal wet imaging conditions.

*Note*

Always use the Calibration Capsule with QX Imaging Buffer.

For details of use and calibration, please refer to the instruction page accompanying the product.
Chapter 2: Using the QX-102 Capsules

The following protocols are common to all QX-102 applications:

- Opening the QX-102 capsules
- Sample insertion and treatment
- Preparation for imaging

For detailed sample preparation instructions refer to the QX-102 Applications Manual.

Opening the QX-102 Capsules

The QX-102 capsules and the MP-10 multi-well plates are supplied sterile. To maintain sterility, open and handle the capsules in a sterile environment (laminar flow).

Caution

Do not place the liquid dish or the capsule with the capsule membrane facing down, except in the multi-well plate. To prevent rupture, avoid touching the capsule membrane at all stages.

Opening the QX-102 capsule

1. In a sterile environment, cut the aluminum wrapping and peel back the adhesive paper from the pack of capsules. Use the transparent cover to maintain sterility after opening.
2. Take the capsules out of the package one at a time by lifting up. Please note that the capsules are supplied loosely closed. To avoid accidental opening, do not turn the sealing stub. The capsules should stay closed at this point.
3. Place the capsules one at a time into the MP-10 multi-well plate. Make sure that the capsule wings fit into the slits of the multi-well plate as shown in Figure 6(a).

QX Imaging Buffer

QX Imaging Buffer (cat no. IB-64) is a solution optimized for imaging samples in a SEM with QX-102 capsules and is formulated to minimize damage to the samples by the electron beam. Imaging of samples should be done in QX Imaging Buffer whenever applicable, and it is especially recommended for biological samples.

QX Imaging Buffer is applied on samples after sample preparation steps, prior to imaging, as described in Preparing Samples for Imaging. For product details, please refer to instructions accompanying the product.
4. Open the capsule by turning the sealing stub counter-clockwise as shown in Figure 6(b).
5. Store the sealing stub separately until the samples are ready for imaging; the stubs are most conveniently stored in the original packaging [see Figure 6 (c)].
6. Proceed to sample preparation.

Sample Application and Treatment

Sample introduction and treatment consists mainly of adding liquids into the dish; in many cases, liquid removal and replacement, incubations for various times and centrifugation of the capsules are also required. While liquid addition is done using standard pipetting devices, liquid removal should ONLY be done using the MA-4 multi-well aspirator. To ensure optimal results, read and follow the detailed instructions provided below:

- Setting up the workspace
- Applying liquids to the liquid dishes
- Removing liquids from the liquid dishes
- Centrifuging the liquid dishes
- Incubating the liquid dishes
- Storing the liquid dishes

Setting up the workspace

1. The work should be done on a lab bench, in a chemical fume hood or in a sterile laminar flow hood, according to the nature of the sample and the process.
2. If liquids are to be removed from the capsules, set up a vacuum source and connect the MA-4 multi-well aspirator according to the instructions accompanying the product.
3. A pipetting device suitable for 15 µl is required; when treating multiple samples, a repetitive dispensing pipette is most convenient.

Applying liquids to the liquid dishes

1. Perform all pipetting and other manipulations with the liquid dishes properly positioned in the multi-well plate.
2. Apply liquids and sample suspensions into the liquid dish using standard lab pipettes. The recommended working volume is 15 µl per liquid dish.
Cautions

- Do not touch the capsule membrane with the pipette tips! Apply the liquid carefully at the edge of the liquid dish, as shown in Figure 7 (a).
- Do not overfill. Excess liquid may spill over and wet the external side of the capsule membrane, which may leave residues such as dried salts that interfere with SEM-imaging.
- Volumes smaller than 15 µl can also be used. However, note that smaller liquid volumes evaporate easily and can cause drying of the samples.

(a) Applying Liquids  (b) Removing Liquids

Figure 7: Liquid Handling

Removing liquids from the liquid dishes

1. Removing liquids from the liquid dish is done using the MA-4 multi-well aspirator.
2. Insert the “legs” of the MA-4 multi-well aspirator into the sockets of the MP-10 multi-well plate in order to place the suction pins into the liquid dishes that are positioned in a row in the multi-well plate, as shown in Figure 7(b).
3. For best results, aspirate the liquid from one row and replenish with the next wash solution immediately.

Notes

- Do not leave the liquid dishes with low liquid levels for prolonged periods.
- The aspirator is designed to leave 2-4 µl liquid in the dish after aspiration. When changing solutions, it is recommended to make additional washing steps with the next wash solution to ensure complete exchange.
- For more gentle aspiration, lower the multi-well aspirator gradually to its final position.

Centrifuging the liquid dishes

1. Place the multi-well plate without the sealing stubs in a centrifuge holder suited for 96 well plates.

Note

For balance, use a similar size plate, such as a standard 24-well plate, adjusted with water to the same weight.

2. Apply a mild centrifugation (for example, 500 g for 5 minutes is usually sufficient).

Incubating the liquid dishes

1. Fill the elongated reservoirs along the edges of the MP-10 multi-well plate base with 200 µl of distilled water each in order to maintain humidity during incubations (see Figure 8).
## Cautions

1. Be careful not to overfill and not to spill water outside the reservoirs.
2. The base of the multi-well plate must be dry while inserting it into the cell culture incubator. If any liquid spills outside the reservoirs, wipe it off carefully.

## Note

The MP-10 multi-well plate can be used as a conventional multi-well plate (such as 96 and 48 well-plates) with respect to applications involving incubators and light microscopy imaging.

## Preparing the Samples for Imaging

Liquid and other similar samples (such as creams, pastes and foams) are imaged directly.

Samples that can be attached to the capsule membrane, such as particles and fixed biological samples, should be imaged in QX Imaging Buffer, whenever applicable. The QX Imaging Buffer is applied on the samples prior to imaging, at the end of sample preparation steps. Prolonged storage of the specimens in the imaging buffer is not recommended. For imaging live biological specimens, use the growth buffer of the samples instead of the QX Imaging Buffer.

For detailed protocols for sample preparation for various applications, please see the QX-102 Applications Manual. For the latest applications protocols see our website: www.quantomix.com.

## Caution

Solutions containing DMSO are not suitable for imaging in QX-102 capsules.

## Preparing the samples for SEM-imaging

1. Apply and prepare the sample according to protocols provided in the QX-102 Applications Manual, or the website.
2. Optional: Exchange the liquid in the liquid dish to the QX Imaging Buffer as shown in Figure 9(a).
3. Reassemble the capsule by attaching the sealing stub to the liquid dish and turning clockwise as shown in Figure 9(b) till the wings are aligned and the sealing stub is closed on top of the liquid dish.
Chapter 3: Imaging

Sample imaging in SEM using the WETSEM™ technology differs from standard SEM-imaging in some aspects. The factors that affect imaging vary among applications and different SEM types. This chapter provides guidelines for achieving the best imaging results for wet samples with QX-technology.

The imaging conditions are best optimized using the Calibration Capsule (cat no. RT-56). The Calibration Capsule contains nanoparticles, which are easily visualized in SEM and provide a convenient means to calibrate the parameters for optimal imaging conditions. The Calibration Capsule is provided with an image to evaluate the optimization process. Please read the instructions accompanying the product prior to use.

Follow the guidelines below to find the optimal imaging conditions. Recommendations for parameters are summarized in Table 2. Optimize the conditions first with the Calibration Capsule, and then move on to imaging your sample.

- **Place the closed QX-102 capsule on the microscope stage as a conventional 'stub' with the capsule membrane facing up.** In case the QX-102 capsule does not fit your SEM stage, inquire for available adaptors.
- The QX-102 capsules are suitable for use either with a high vacuum or a low vacuum mode.
- **Ensure sufficient working distance.** Note that the QX-102 capsules may be taller than conventional SEM stubs. Lower the stage if necessary.
- **Perform the imaging with a Back Scattered Electrons Detector (BSED).** The capsule also enables X-ray microanalysis using suitable detectors.
- Conventional Secondary Electron (SE) imaging can also be performed, but with lower signal. For systems without a BSED, consult Quantomix representatives regarding the use of secondary electron detectors in conjunction with QX-102 capsules.
- **For best imaging, adjust the working distance to maximize the sample BSE signal.** See table 2 for recommended working distance range.

Notes

a. If the rubber seal is not properly positioned on the sealing stub, place it with the flat surface facing away from the liquid dish as shown in Figure 3.

b. The closed capsules can be stored at 4°C. However, the capsules should be equilibrated to room temperature before inserting them into the SEM.

4. Place the QX-102 capsule in the SEM with the capsule membrane facing upwards as shown in Figure 9(c).

(a) Filling the Liquid Dishes with Imaging Buffer  
(b) Closing the Stub  
(c) Placing the Capsule in the SEM

Figure 9: Preparing Samples for Imaging
To obtain best imaging conditions, start with an acceleration voltage of 30 kV and a mid-range spot size (i.e. beam current corresponding to about 0.75 nA).

Increase the contrast until the desired signal from the sample is obtained (usually maximal contrast). It is recommended to start imaging with a low scan speed (a few seconds per frame). Note that since the signal from the sample is generally weaker and of lower contrast than the signal from the support grid, the optimization of contrast and brightness should be carried out with respect to the sample and not to the grid.

Focus on the sample. If you have difficulties to focus on your sample at this stage, focus first on the supporting grid of the capsule using SE (secondary electron) detector, then switch back to BSE detector.

The range of recommended acceleration voltage is 10 kV to 30 kV. Different acceleration voltages correspond to different penetration depths.

Probe current/spot size is determined empirically by the optimal signal obtained. A higher probe current generates a larger signal affecting the resolution at higher magnifications. A higher probe current may also damage the sample. The optimal probe current/spot size depends on the sample and is determined by finding a configuration, which optimizes the signal and required resolution and minimizes the damage to the sample. For maximal allowed probe current see Table 2.

Scan speed should be adjusted according to the signal from the sample. For low contrast samples, it is recommended to work with lower scan speeds. For samples sensitive to higher beam damage, it is recommended to integrate several frames instead of scanning one frame at a lower scan speed.

### Table 2: Recommendations for SEM Imaging with QX-102 Capsules

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Recommended range</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Acceleration voltage</td>
<td>15-30 kV</td>
<td>Not lower than 10 kV</td>
</tr>
<tr>
<td>Probe current (based on source type)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tungsten filament</td>
<td>0.4-1.0 nA</td>
<td>Not higher than 1.0 nA</td>
</tr>
<tr>
<td>FEG</td>
<td>0.1-0.5 nA</td>
<td>Not higher than 0.5 nA</td>
</tr>
<tr>
<td>Working distance (based on detector type)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Semiconductor (BSE)</td>
<td>6-10 mm</td>
<td>Acceptable: 5-15 mm</td>
</tr>
<tr>
<td>Robinson (BSE)</td>
<td>10-20 mm</td>
<td>Better efficiency at higher kV</td>
</tr>
<tr>
<td>Scintillator (BSE)</td>
<td>8-12 mm</td>
<td>Acceptable: 6-10 mm</td>
</tr>
<tr>
<td>Everhart-Thornley (SE)</td>
<td>Determined empirically</td>
<td>Acceptable: 6-15 mm</td>
</tr>
<tr>
<td>In-lens /Through the lens (all detectors)</td>
<td>2-4 mm</td>
<td>Manufacturer dependent</td>
</tr>
</tbody>
</table>
## Appendix A: Glossary

<table>
<thead>
<tr>
<th>Term</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>SEM</td>
<td>Scanning electron microscope</td>
</tr>
<tr>
<td>MP-10</td>
<td>Multi-well plate, a sterile, transparent holder for parallel handling of up to 24 individual QX-102 capsules, serving as a cell culture apparatus and holding the capsules during various manipulations</td>
</tr>
<tr>
<td>MA-4</td>
<td>Multi-well aspirator, a parallel drainage system designed to safely aspirate liquids from the QX-102 capsules without damaging the capsule's membrane</td>
</tr>
<tr>
<td>QX-102</td>
<td>Capsule used for SEM-imaging of various wet materials and biological samples</td>
</tr>
<tr>
<td>Liquid Dish</td>
<td>QX-102 capsule base designed as a miniature cell culture dish for applying samples</td>
</tr>
<tr>
<td>Sealing Stub</td>
<td>Part of the QX-102 capsule used for sealing the capsule and for holding the capsule in the SEM</td>
</tr>
<tr>
<td>Calibration Capsule</td>
<td>QX-capsule with control sample used for optimization of imaging conditions</td>
</tr>
<tr>
<td>QX Imaging Buffer</td>
<td>Buffer optimized for imaging samples in SEM with QX-102 capsules</td>
</tr>
<tr>
<td>BSED</td>
<td>Back-scattered electrons detector</td>
</tr>
<tr>
<td>BSE</td>
<td>Back-scattered electrons</td>
</tr>
<tr>
<td>SE</td>
<td>Secondary electrons</td>
</tr>
</tbody>
</table>
### Appendix B: Troubleshooting

<table>
<thead>
<tr>
<th>Phase</th>
<th>Problem</th>
<th>Possible Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Liquid Handling</td>
<td>Liquid is leaking out of the liquid dish.</td>
<td>The capsule membrane has been damaged.</td>
<td>a. Avoid touching the capsule membrane at any time.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>b. Always place the capsules in the MP-10 multi-well plate.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>c. Do not use means other than the MA-4 multi-well aspirator for aspirating liquids.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Sample particles/cells are detached during liquid handling, especially from the center of the liquid dish.</td>
<td>Vacuum used for liquid handling is too strong.</td>
<td>Use weaker vacuum for liquid handling.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>See Instructions for MA-4.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Sample particles/cells are not attached well.</td>
<td></td>
<td>Increase the concentration of the attachment factor or try other factors.</td>
</tr>
<tr>
<td>Cell Growth</td>
<td>The cells do not attach to the capsule membrane.</td>
<td>The attachment factor in use does not support cell growth.</td>
<td>Use other attachment factors.</td>
</tr>
<tr>
<td>The cells do not grow well.</td>
<td>The growth conditions are not optimal. Some cells may require specific conditions for growth in a QX-102 capsule.</td>
<td>Adjust the density of the cells or the incubation period.</td>
<td></td>
</tr>
<tr>
<td>----------------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------</td>
<td>------------------------------------------------------------------------</td>
<td></td>
</tr>
<tr>
<td>Traces of toxic materials spilled onto the MP-10 multi-well plate affect the cell growth.</td>
<td>An MP-10 multi-well plate that has been used for staining with toxic reagents should not be used for cell growth.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Cell Staining</th>
<th>The cells look damaged after the staining/labeling procedures.</th>
<th>Samples have dried while being handled.</th>
<th>Do not leave liquid dishes with low liquid levels for prolonged periods of time.</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Imaging</th>
<th>No signal is observed.</th>
<th>The sample is not in contact with the capsule membrane.</th>
<th>For protocols of sample attachment, see Chapter 3 and Chapter 4 of the QX-102 Applications Manual.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>The image is not clear.</td>
<td>There is no sufficient contrast between constituents of the sample.</td>
<td>The sample may require contrast enhancement, such as heavy metal staining. For staining of biological samples, see Chapter 4 of the QX-102 Applications Manual.</td>
</tr>
</tbody>
</table>

**Appendix C: Ordering Information**

Please see www.quantomix.com for your local distributor or Quantomix sales representative or contact sales@quantomix.com.
Legal Notices

Product Warranty, Liability and License for Use

1. QuantomiX guarantees the performance of all Products in the manner described in our product literature. The Purchaser must determine the suitability of the product for its particular use or application. Should any product fail to perform satisfactorily, within a period of 12 months from receipt, or within the shelf-life expiry date of the product, whichever is shorter, due to any reason other than misuse or unsuitable application, QuantomiX will replace it free of charge or refund the purchase price. Please contact tech@QuantomiX.com or your local sales representative.

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